

Memorandum

To: All Department of Technology Services Customers
All Data Processing Managers

Date: July 25, 2005

From: Department of Technology Services
Gold Camp Campus
Sequoia-Pacific Campus
Cannery Campus

Subject: Department of Technology Services (DTS) Published Billing Rates

Effective July 11, 2005, the Health and Human Services Data Center (HHSDC), the Stephen P. Teale Data Center (Teale) and the Department of General Services' Office of Network Services (ONS) merged to create the Department of Technology Services (DTS). The different sites are known as the Cannery Campus, the Gold Camp Campus, and the Sequoia-Pacific Campus, respectively. With the exceptions noted below, the billing rates will remain unchanged, pending a comprehensive analysis. This analysis will be conducted during the current fiscal year. Attached to this memorandum is the rate schedule for DTS.

CPU Billing

The new CPU rate will be \$1,547.00 per hour. This rate is based on utilizing a new "base machine" that allows DTS to normalize the rate calculations used by both data center campuses. The new "base machine" is necessary, due to the unavailability of either machine used by the two data center campuses. Also, the previous "base machines" were not reflective of modern throughput capability, and required higher multipliers for normalization.

In order to effectively accomplish this normalization, DTS will use an IBM 2064-116 as the new "base machine" for calculating rates. While this is the slowest processor in the current IBM mainframe inventory, a "speed factor" multiplier will be applied to internally adjust or normalize the published rate of the actual machines on which the customer's job is processed. The "speed factor" will be determined by comparing the throughput ratings of the "base machine" to the rating of the processor on which the job is actually performed. Using the aforementioned methodology, the "speed factors" used to normalize the various processors will be significantly lowered to reflect the relative processing throughput in comparison to the new "base machine".

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As a result of the above changes in CPU billing, DTS expects that there will be no rate increase to the customer.

Other Adjustments

The Gold Camp Campus will convert its COM Original Frame rate of \$.005 per original frame to a COM Original Fiche rate, \$1.0326 per original fiche. The rate for tapes purchased will be changed from \$5.00 to \$15.00 per tape.

To view a copy of the complete DTS Billing Rates package, please visit the DTS Website at: <http://www.dts.ca.gov>. To obtain a hard copy, please contact your Customer Services Representative at (916) 464-3712 (CALNET 433-3712) at the Gold Camp Campus, or (916) 454-7225 at the Cannery Campus.

If you have any questions or require additional explanation of the DTS rates, please call Colleen Field at (916) 464-0997 (CALNET 433-0997) at the Gold Camp Campus, or Karen Leon at (916) 739-7517 at the Cannery Campus.



GLEN S. MATSUOKA, Assistant Director
Administration Division

Attachment